## Town of Colonie

## ADA Transition Plan

[FINAL]


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## Introduction

## Overview

This ADA Transition Plan (the Plan) was created to ensure that the Town of Colonie (the Town) builds and maintains reasonable, accessible paths of travel in its public rights-of-way for everyone, regardless of age or ability.

All existing pedestrian infrastructure (sidewalks, multi-use paths, curb ramps, and pedestrian signals) in the public right-of-way was evaluated and scored for this Plan. This Plan identifies the present condition of the pedestrian infrastructure within the Town's municipal boundary and the proposed improvements required to ensure accessibility and compliance with federal legislation.

## Legal Requirements

The federal legislation, known as the Americans with Disabilities Act (ADA), enacted on July 26, 1990, provides comprehensive civil rights protections to persons with disabilities in the areas of employment, state and local government services, and access to public accommodations, transportation, and telecommunications.

Title II specifically applies to "public entities" (state and local governments) and the programs, services, and activities they deliver. Title II, Article 8, requires public entities to take several steps designed to achieve compliance. The plan shall, at a minimum, include:

- A list of the physical barriers and their locations in a public entity's facilities that limit the accessibility of its programs, activities, or services to individuals with disabilities;
- A detailed outline of the methods to be utilized to remove these barriers and make facilities accessible;
- The schedule for taking the necessary steps to achieve compliance with Title II;
- Public complaint/grievance procedure; and
- The name/position of the Town Clerk and/or official responsible for the plan's implementation.

This transition plan provides a method for the Town to schedule and implement ADA required improvements to existing streets and sidewalks.

## Jurisdiction

Defining jurisdictional boundaries and their responsible entities is central to the successful implementation of the Plan. The three authorities having jurisdiction (AHJ) of roadways within the Town's limits are the Town of Colonie, Albany County, and the State of New York.

The legal responsibility of maintaining and improving non-conforming or deficient facilities does not necessarily fall to the owner of the right-of-way. According to New York State Highway Law (TOWN§140(18)), sidewalks may be installed by a county or the State of New York with the
permission of the local municipality. However, notwithstanding an agreement to the contrary, once installed, the local municipality is obligated to maintain those sidewalks. Areas of interest that are within the Village of Colonie and the Village of Menands are maintained by their respective Village departments. Table 1 identifies the entity responsible for the maintenance and improvement of non-conforming facilities in this Plan.

Table 1: Responsible Entity for Maintenance of Pedestrian Facilities

|  | Right of Way Ownership |  |  |
| :---: | :---: | :---: | :---: |
|  | Town of Colonie | Albany County | New York State |
| Facility Type | Responsible Entity |  |  |
| Sidewalks | Town of Colonie | Town of Colonie | Town of Colonie |
| Curb Ramps | Town of Colonie | Town of Colonie | Town of Colonie |
| Pedestrian <br> Crossing Signals | Town of Colonie | Albany County | New York State |

However, non-compliant curb ramps in State and county rights-of-way are typically repaired or replaced during roadway paving.

## Installation of Conforming Facilities during Roadway Alteration Projects

The Department of Justice/Department of Transportation Joint Technical Assistance on the Title II of Americans with Disabilities Act Requirements to Provide Curb Ramps when Streets, Roads, or Highways are Altered through Resurfacing (https://www.ada.gov/doj-fhwa-ta.htm) states that when pedestrian walkways intersect a curb but no curb ramp exists, the entity facilitating the roadway alteration is responsible for the provision of a curb ramp. The same principle exists if an entity is undertaking a roadway alteration project that requires the removal of other pedestrian facilities such as sidewalks. If the facility is removed, it must be reinstalled and conform to the most current accessibility standards.

## Identified Obstacles to the Public Right-of-

 WayThe Town's consultant for the Plan, Creighton Manning, conducted an evaluation of obstacles present in pedestrian facilities within the rights-of-way in the Town's municipal boundary. Facilities were split up by two categories: Sidewalks and Curb Ramps. Each category was evaluated separately and assigned its own condition ratings, from 1 to 4 , based on the criteria in

Appendix A. The criteria were adopted from the Proposed Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way (PROWAG).

## Detailed Evaluation

Field data for the facilities assessment and evaluation was collected on a mobile device using the ESRI application Field Maps. The Town provided the sidewalk inventory from its geographic information system (GIS).

The pedestrian facilities assessed include sidewalks, multi-use paths, and key intersection features such as curb ramps and pedestrian signals. The data from the assessment and the resulting ratings are represented by both maps (Appendix C) and tables (Tables 2 and 3).

## Sidewalk and Multi-Use Path Accessibility and Condition

The Town has a total of approximately 229,640 linear feet ( 43.5 miles) of sidewalk and multi-use paths. A majority of the sidewalks and multi-use paths are classified as "Fully Accessible" or "More Accessible". These paths are located predominantly around recently developed areas. Only $3 \%$ of the sidewalks and multi-use paths are classified as "Not Accessible". The lower accessibility ratings may be attributed to sidewalks and multi-use paths being built prior to the adoption of current standards. See the totals in Table 2.

Table 2: Sidewalk and Multi-Use Path Condition Assessment

|  | $1-$ Not <br> Accessible | 2 - Less <br> Accessible | 3 - More <br> Accessible | 4 - Fully <br> Accessible |
| :---: | :---: | :---: | :---: | :---: |
| Length of Sidewalk or <br> Multi-Use Path (feet) | 6,800 | 52,800 | 82,670 | 87,370 |

## Curb Ramp Accessibility and Condition

Intersections between sidewalks and roadways were observed and checked for the presence of a detectable warning device, adequate ramp widths, and ADA compliant slopes. A total of 858 curb ramps were observed. A majority of the existing curb ramps are "Fully Accessible" or "More Accessible". The primary deficiency of the evaluated curb ramps is the absence of detectable warning surfaces or non-compliant slopes. See Table 3 for the rating totals.

Table 3: Curb Ramp Condition Assessment

|  | 1-Not <br> Accessible | 2-Less <br> Accessible | 3-More <br> Accessible | 4-Fully <br> Accessible |
| :---: | :---: | :---: | :---: | :---: |
| Number of Curb Ramps | 61 | 237 | 297 | 263 |
| Percentage of Total | $7 \%$ | $27 \%$ | $35 \%$ | $31 \%$ |

## Pedestrian Signal Accessibility

Signalized intersections were observed for the presence of pedestrian signals at marked crossings. Pedestrian signals alert motorists and pedestrians that pedestrians have the right of way to cross the signalized road or intersection. Of the 298 curb ramps evaluated at signalized intersections, a total of 274 curb ramps ( $92 \%$ ) had pedestrian signals.

## Methods to Removing Barriers - Policies \& Priorities

The Town of Colonie utilizes many different approaches to removing barriers in the public right-of-way, including proactively identifying and eliminating the barrier, responding to public complaints and ensuring the appropriate design and build-out of new construction following the most recent design guidelines.

The Town bases barrier removal priorities on two factors: location and the accessibility condition of the facility.

## Location Priority

According to ADA Title II regulations, the transition plan shall give "priority to walkways serving entities covered by the Act, including State and local government offices and facilities, transportation, places of public accommodation, and employers, followed by walkways serving other areas" ( $\S 35.150$ Existing Facilities (d)(2)). Following this guidance, the Town identified its location priorities as listed below, with 1 being highest priority.

1. Facilities serving government facilities (including schools);
2. Facilities serving commercial and employment centers;
3. Facilities serving residential areas.

## Public Complaint Process

Those wishing to file a complaint or a request regarding accessibility of a sidewalk or curb ramp should contact the Town Clerk in writing. The complaint must be submitted no later than 60 calendar days from date of the alleged violation. The Town Clerk or designee will confirm receipt and forward the complaint or request to the appropriate designee, department, or committee to contact the complainant to discuss the complaint and possible resolutions within 30 business days after receipt of the complaint. Within 10 business days, the Town Clerk, designee, or committee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the Town and offer substantive resolutions to the complaint.

The complainant has 30 business days to notify the Town if dissatisfied with the initial determination and resolution by the Town. The complainant may file an appeal with the Commissioner of Public Works or Public Works Operations Supervisor. The Town will contact the
complainant within 10 business days of appeal receipt to discuss the complaint and possible resolutions and follow up in writing with a final resolution on the complaint. All documents related to the complaints must be retained by the Town for a period of at least three years.

For more information on the name and contact information for the current Town Clerk, visit the Town website at www.colonie.org.

## New Construction \& Alterations

To ensure the correct design of curb ramps, sidewalks, and crosswalks in new construction and alterations, the Town of Colonie, through the adoption of this Plan, adopted the Americans with Disabilities Act Accessibility Guidelines for Buildings and Facilities (ADAAG) (www.accessboard.gov) as supplemented by the 2011 PROWAG. These are the primary regulatory standards that govern the design and construction of all future pedestrian facilities in the Town.

If pedestrian facilities can't fully meet the standards outlined in the ADA Guidelines for alteration projects, a determination of each structural implacability or technical infeasibility must be thoroughly documented in the permanent project record.

## Work Plan Schedule

The Town of Colonie's Work Plan (Appendix C) demonstrates its commitment to improving the accessibility of its public facilities. The Town is responsible for the improvement of the facilities identified in the work plan. However, if another jurisdiction is altering a roadway within the Town's municipal boundary, that agency is responsible for the replacement of removed pedestrian facilities or for the construction of a curb ramp to the adjacent sidewalk if one doesn't exist.

Based upon current conditions and available funding, the Town intends to bring all sidewalk segments rated as "Not Accessible" or "Less Accessible" in the Work Plan (Appendix C) to compliance within a 15 -year period. As identified during the location prioritization process, pedestrian facilities in the public right of way adjacent to government facilities and commercial corridors will be prioritized before facilities serving other areas. Curb ramps will be addressed with their corresponding sidewalk segments or during road paving and resurfacing projects.

As described in NYSDOT's current Transition Plan, NYSDOT performs frequent road maintenance and alterations. For the purpose of this Plan, areas lacking the provision of curb ramps in state rights-of-way are identified as being undertaken by NYSDOT. The improvement of these facilities will correspond to the approved NYSDOT capital improvement program.

## Monitoring \& Updates

## Transition Plan Management

The Town of Colonie's Transition Plan will require routine review and revisions. The Town will review and update the Plan as necessary every five (5) years at minimum. If new regulations are
adopted or new guidelines become available that don't alter the intent of the Plan, the Town will add appendices to the Plan containing them.

Members of the public that wish to see changes made to the plan are encouraged to submit their comments and concerns in writing to the Town Clerk for consideration in the next update.

## Public Input

A public input period for comment on this Plan was in effect from June 29, 2023 to July 28, 2023. The plan was available for review at the following locations:

- Town of Colonie Department of Public Works office at the Public Operations Center, 347 Old Niskayuna Road, Latham, NY 12110
- William K Sanford Town Library, 629 Albany Shaker Road, Loudonville, NY 12211
- Digitally on the Town's website at www.colonie.org

Comments were requested to be sent to the Town by email to ReepmeyerK@colonie.org prior to the end of the public input period for consideration. No comments were received during the specified comment period.

## Appendix A

## Appendix A - Evaluation Criteria

Sidewalk Condition Evaluation

| Rating | Accessibility Condition | Description |  |
| :---: | :---: | :---: | :---: |
| 1 | Not <br> Accessible | Accessibility for persons with disabilities is impossible or very difficult. Examples include: <br> - Less than 4-feet wide <br> - Major cross-slope problems <br> - Severe cracking, heaving (more than $1 / 2$ inch) <br> - Flooding or drainage issues <br> - Obstructions |  |
| 2 | Less Accessible | Not to current standards. Accessibility is possible, but there are problems. Examples include: <br> - 4-feet wide <br> - Minor cross-slope problems <br> - Surface is not smooth/slip-resistant (brick, slate) <br> - No cracks/gaps/heaves more than $1 / 2$ inch <br> - Minor obstructions (but at least 3-feet of space) |  |
| 3 | More Accessible | Facilities are accessible, are in need of additional improvements to be fully compliant. Examples include: <br> - Issues identified under Rating 2, but to a much lesser extent rendering the facility ineligible to be rated as fully accessible |  |
| 4 | Fully Accessible | Full accessibility to persons with disabilities and meet current standards. Examples include: <br> - 5-feet wide <br> - Max. cross slope of $2 \%$ <br> - Firm, stable, and slip resistant surface (concrete, asphalt) <br> - No cracks/gaps/heaves more than $1 / 4$ inch <br> - No obstructions (utility poles, vegetation, grates) |  |

## Appendix A - Evaluation Criteria

## Curb Ramp Condition Evaluation

| Rating | Accessibility Condition | Description |  |
| :---: | :---: | :---: | :---: |
|  | Not Accessible | Accessibility for persons with disabilities is impossible or very difficult. Examples include: <br> - No detectable warning AND other issues <br> - Major excessive slope/cross-slope <br> - Cracks/gaps/heaves in excess of $1 / 2-$ inch <br> - Less than 4 -feet clear space at top \& bottom |  |
| 2 | Less Accessible | Not to current standards. Accessibility is possible, but there are problems. <br> Examples include: <br> - No detectable warning <br> - Minor excessive slope/cross-slope <br> - No cracks/gaps/heaves more than $1 / 2$-inch <br> - 4 -feet clear space at top \& bottom <br> - Maintenance/drainage issues (dirt/leaves/gravel) |  |
| 3 | More Accessible | Facilities are accessible, are in need of additional improvements to be fully compliant. Examples include: <br> - Curb ramp otherwise compliant, but missing detectable warning |  |
| 4 | Fully Accessible | Full accessibility to persons with disabilities and meet current standards. Examples include: <br> - Smooth/stable/slip-resistant surface (concrete, asphalt) <br> - No cracks/gaps/heaves more than $1 / 4$-inch <br> - Detectable warning surface <br> - 5-feet clear space at top \& bottom <br> - Max. running slope of $8.33 \%$ |  |

## Appendix B

## SIDEWALK CONDITION MAP

 ADA TRANSITION PLAN COLONIE, NEW YORKLegend
Sidewalk Condition
-Poor
Fair
Good

- Very Good






## CURB RAMP CONDITION MAP

## ADA TRANSITION PLAN

 COLONIE, NEW YORKLegend
Curb Ramp Condition

- Poor
- Fair
- Good

O Very Good





## Appendix C

## Appendix C - ADA Transition Work Plan

The Town is committed to replacing the lowest rated, non-compliant sidewalks and curb ramps as the Town budget allows. The maps in Appendix B will be used during the Town's annual paving schedule to replace existing non-compliant curb ramps. Non-compliant sidewalks and curb ramps that are located on County and NYSDOT owned roadways will be replaced at the discretion of the roadway owner.

The tables below prioritize sidewalk and pathway segments owned and maintained by the Town to be replaced by existing condition and location priority rating.

| Rating 1 - Poor Condition |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Road Name | Side of <br> Road | From | To | Type | Location <br> Priority Rating |
| Cloverfield Drive <br> MUP | East | Cloverfield Drive | St Pius X Catholic <br> School | Multi-Use Path | 1 |
| Sand Creek Rd | East | Kennedy Dr | Campagna Dr | Sidewalk | 1 |
| East Hills Blvd | West | Watervliet Shaker <br> Rd | Stoneridge Dr | Sidewalk | 3 |
| Russell Rd | West | Exchange St | Sand Creek Rd | Sidewalk | 3 |


| Rating 2 - Fair Condition |  |  |  |  | Type |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Road Name | Side of <br> Road | From | To | Location <br> Priority Rating |  |
| Forts Ferry Rd | East | Citation Dr | Nelson Ave | Sidewalk | 1 |
| Sand Creek Rd | East | Aviation Rd | W Hearthstone Dr | Sidewalk | 1 |
| Sand Creek Rd | East | Berkshire Dr | Windsor Dr | Sidewalk | 1 |
| Sand Creek Rd | East | Iris Ln | Crisafulli Dr | Sidewalk | 1 |
| Sand Creek Rd | East | Marriner Ave | McNutt Ave | Sidewalk | 1 |
| Airline Dr | North | Heritage Ln | Hill House Rd | Sidewalk | 2 |
| Airport Park Blvd | South | Albany Shaker Rd | Old Albany Shaker Rd | Sidewalk | 2 |
| Airport Park Blvd | West | British American Blvd | 600' South of British <br> American Blvd | Sidewalk | 2 |
| Cornell Rd | North | British American Blvd | End of Cornell Rd | Sidewalk | 2 |
| Sand Creek Rd | East | Wolf Rd | Computer Drive S | Sidewalk | 2 |
| Metro Park Rd | North | Wolf Rd | Fleet Feet Driveway | Sidewalk | 2 |
| New Karner Rd | West | Watervliet Shaker Rd | Chris Dr | Sidewalk | 2 |
| Metro Park Rd | West | Metro Park Rd | Alyssa Ct | Multi-Use Path | 2 |
| MUP | North | Airline Dr | Cornell Rd | Multi-Use Path | 2 |
| Airline Dr MUP | Norilk | 2 |  |  |  |
| East Hills Blvd | West | Spring Street Rd | Stoneridge Dr | Sidewalk | 3 |
| Sand Creek Rd | East | Osborne Rd | Kennedy Dr | Sidewalk | 3 |
| Spring Street Rd | North | East Hills Blvd | East Ridge Rd | Sidewalk | 3 |
| Utica Ave MUP | North | Utica Ave | History Hills Ct | Multi-Use Path | 3 |

## Appendix D



## TOWN OF COLONIE ADA POLICY STATEMENT

## NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the Town of Colonie will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The Town of Colonie does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: The Town of Colonie will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the Town of Colonie's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The Town of Colonie will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in the Town of Colonie's offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the Town of Colonie, should contact the office of the Town Clerk as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the Town of Colonie to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the Town of Colonie is not accessible to persons with disabilities should be directed to the Town Clerk.

The Town of Colonie will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

## Appendix E

## Town of Colonie <br> Grievance Procedure under the Americans with Disabilities Act

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the Town of Colonie. the Town's Personnel Policy governs employment-related complaints of disability discrimination.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem.
Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

Town Clerk
534 New Loudon Road, Latham, NY 12110

Within 30 business days after receipt of the complaint, the Town Clerk or designee will confirm receipt and forward the complaint or request to the appropriate designee, department, or committee to contact the complainant to discuss the complaint and the possible resolutions. Within 10 business days, the Town Clerk or designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the Town of Colonie and offer options for substantive resolution of the complaint.
If, in the opinion of the claimant, the response by the Town Clerk or designee does not satisfactorily resolve the issue, the complainant and/or his/her designee has 30 business days after receipt of the response to file an appeal to the Commissioner of Public Works or the Public Works Operations Supervisor.
Within 10 business days after receipt of the appeal, the Town will contact the complainant to discuss the complaint and possible resolutions and follow up in writing with a final resolution to the complainant.
All written complaints received by the Town Clerk or designee, appeals, and responses from the Town will be retained by Town for at least three years.

